

Spring Valley Telephone Company fiber based voice phone services require backup battery power to continue functioning during a power outage. Backup batteries are expected to last 8 hours on standby power. The backup battery should give you at least 6 hours of talk time, if you feel that is not enough you may purchase an additional battery from Spring Valley Telephone Co Inc.

Environmental factors such as temperature can shorten your battery's useful life. We recommend the location of your battery be kept above 41°F and below 104°F.

The backup battery provided by Spring Valley Telephone allows you to continue to use your voice service during a power outage using a plain old telephone (POTS). Without a backup battery your fiber based voice service will not be able to make any calls, including emergency calls to 911. Your backup battery does not provide power to any services other than voice. Cordless phones, Home security systems, medical monitoring devices, Internet and other equipment will not run on our voice service backup battery.